

Welcome to the Phoenix Kitchen

To keep our customers and staff safe during the COVID-19 pandemic, we have introduced a few house rules and we ask that you familiarise yourself with these before and during your visit to the Phoenix Kitchen.

These measures are designed to help you feel comfortable during your visit and help us to maintain all current government guidelines.

Please wear a face mask or covering when you are entering or exiting the Phoenix Kitchen.


Your Visit to the Phoenix Kitchen

- Please wait at the entrance and you will be met by a member of the team who will show you to your table. Once at your table please do not move around unless you need to use the toilets.
- Please wear a **face mask or covering** when you are entering or exiting the Phoenix Kitchen.
- Please **use the hand sanitiser** provided.
- **Track and Trace** needs to be completed either by scanning the **QR code** or by filling out the track and trace form and handing it to your server.
- Please be aware that there is a **maximum table size of 6 people**. We will be unable to accommodate tables that exceed six persons, children and babies are included in this number.
- Please be courteous and follow the right of way guidance at chokepoints around the Phoenix Kitchen. This is to reduce the risk of any persons being within the minimum of 1m distance from you or your party.
- Please **do not move any tables or chairs** from where they are placed. These have been placed purposely to safely space each table according to social distancing guidelines.
- A member of the team will come to your table and take your order. If you have ordered food/drink, the member of team will bring you your cutlery and condiments to the table.
- When the member of the team brings your food/drink to your table. We will ask you to take the food/drink from the tray and hand it to members of your party. This is to help maintain the guidance for distancing and contact measures.

Please note: We are currently running at a reduced team size and at a reduced capacity, and at busy times there may be a wait to be seated and receiving your order. Thank you for your cooperation and support.


Thank you, and we hope you enjoy your visit.


Phoenix Kitchen Test and Trace QR Code



Test and Trace


LET'S HELP STOP THE SPREAD OF CORONAVIRUS


 Scan this QR code with your
NHS COVID-19 App to check-in



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NHS COVID-19 APP**

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